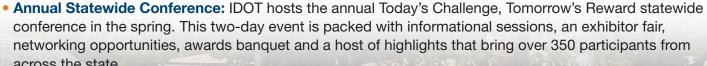
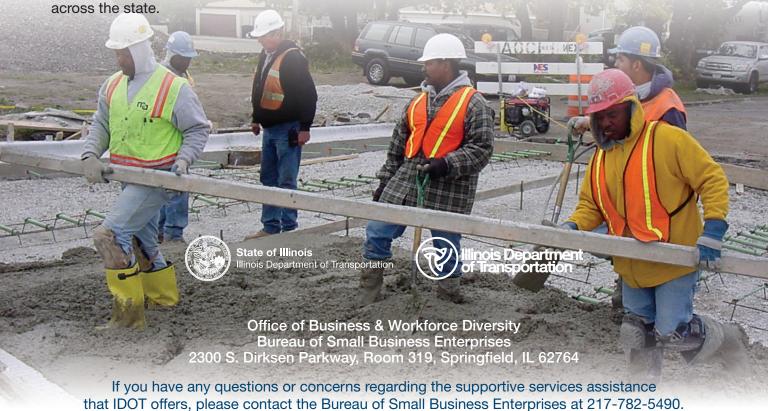
# **SUPPORTIVE SERVICES**

The Bureau of Small Business Enterprises administers the federal Disadvantaged Business Enterprise program. The goal of IDOT's Supportive Services program is to provide assistance that fosters opportunities for DBE firms to participate in IDOT's transportation–related contracts.

DBE firms interested in receiving supportive services assistance MUST complete an intake interview with IDOT staff. IDOT contracts with consultants throughout the state to provide its DBE firms with management and technical supportive services assistance. This assistance is provided at no cost to IDOT's DBE firms (management and technical) or to firms certified in the IL-UCP that are bidding on IDOT contracts. See back of page for contact information. IDOT also provides free assistance to firms that are seeking IDOT DBE certification.

- Management Assistance: Business Plans, Quick Books, Certified Payroll and Accounting System Assistance, Bonding and Financing, and Credit Restoration.
- **Technical Assistance:** Estimating and Bidding Assistance, IDOT Project Site Inspections, Prequalification Assistance, Equipment/Resource Assistance and IDOT Project and Labor Schedules.
- Reimbursement Program: SBE implemented a robust reimbursement program for IDOT-certified DBEs, offsetting many costs of doing business with IDOT.
- Resource Centers: IDOT provides nine Resource Centers, one in each IDOT District, to DBE firms and small businesses that provide computer access, internet, printing and scanning capabilities at no charge.
- District Workshops: Presentations are held in each district that are free and open to the public, presented by experts in the field on a variety of transportation, business management and heavyhighway related topics.
- Regional Networking Events: SBE hosts regional networking events in each of IDOT's five regions to create opportunities for prime and subcontractors to build relationships and exchange information.
- Online Webinars: SBE hosts online webinars throughout the year to provide information on Supportive Services programs, upcoming opportunities and initiatives for DBE firms throughout the state.





## **IDOT SUPPORTIVE SERVICES CONSULTANTS**

## **INTAKE INTERVIEWS**

To schedule your intake interview, contact:

Bureau of Small Business Enterprises (217) 782-5490 or email DOT.SupportiveServices@illinois.gov

## **CERTIFICATION ASSISTANCE**

#### DISTRICTS 1-3

Certification Supportive Services for Districts 1-3
Ralph G. Moore & Associates
Theo Joyner
theojoyner@rgma.com
(708) 825-3795

### **DISTRICTS 4-6**

Certification Supportive Services for Districts 4-6
Synergetic Solutions Inc.
dba Your Corner Office Springfield IL
Melissa Hamilton
mhamilton@sylutionsinc.com
(217) 679-4653

#### **DISTRICTS 7-9**

Certification Supportive Services for Districts 7-9
Valeria Senor
Illinois Department of Transportation
Small Business Enterprises
Valeria.Senor@illinois.gov
217-524-6605

